

**Kalona Cooperative Telephone Company  
Network Service Plan**

		2011	2012	2013
<b>Per Month Charges</b>				
Links	INS	1,200	1,200	1,200
COE				
	Maintenance on Switch	8,447	8,000	8200
	Training/Updating	231	245	260
	Electric	705	705	710
ONUs				
	Electric	2,036	2,100	2,100
	General Maintenance	204	210	220
Cable/Fiber				
	Repairs & Installations	2,073	2,200	2,500
	Costs for employee maintenance	9,019	9500	9500
	Cable Locations	1,811	1,850	1,875
	Fiber Maintenance	10,864	9,200	9500
	OSP Training	183	500	250
Toll/EAS		2,399	2,500	2,600
USAC Charges		1,938	2,000	2,000
Billing				
	Customers	4,376	4,500	4510
	CABS	2,227	2,500	2,400
Property Taxes on Node & Cable Plant		7,205	7,300	7500
Insurance		592	600	625
Depreciation (See Below)		82,616	86,407	88,841
<b>Total Monthly Costs</b>		<b>138,125</b>	<b>141,517</b>	<b>144,791</b>
<b>Estimated Support Mechanism Revenue</b>				
	High Cost Loop	20,208	33,000	29,000
	Local Switching Support	12,991	12,991	12,500
	Safety Net Additive	5,555	2,500	0
<b>Total Estimated Support Revenue</b>		<b>32,985</b>	<b>32,985</b>	<b>32,985</b>
<b>Total Costs above Support Mechanisms</b>		<b>105,140</b>	<b>108,532</b>	<b>111,806</b>

**THIS INFORMATION IS TO BE TREATED AS CONFIDENTIAL.**

**Kalona Cooperative Telephone Company  
Network Service Plan**

		2011	2012	2013
<b>Annual Depreciation Costs</b>				
Warehouse	206,646	6,199	6,199	6,199
Vehicles	81,047	11,347	0	0
2008 Vehicle Additions	36,505	5,111	5,111	0
2009 Vehicle Additions	818	115	115	115
2010 Vehicle Additions	17,110	2,395	2,395	2,395
2011 Vehicle Additions	19,091	1,336	2,673	2,673
2012 Vehicle Additions	10,000		700	1,400
2013 Vehicle Additions	15,000			1,050
Work Equipment	72,134	8,656	8,656	4,328
2008 Work Equipment Add	692	83	83	83
2009 Work Equipment	8,345	1,001	1,001	1,001
2010 Work Equipment	19,619	2,354	2,354	2,354
2011 Work Equipment	14,674	880	1,761	1,761
2012 Work Equipment	5,000		300	600
2013 Work Equipment	5,000			300
COE	693,230	55,458	55,458	55,458
2007 COE Additions	75,000	6,000	6,000	6,000
2008 COE Additions	405,179	32,414	32,414	32,414
2009 COE Additions	40,357	3,229	3,229	3,229
2010 COE Additions	21,365	1,709	1,709	1,709
2011 COE Additions	10,311	412	824,908	825
2012 COE Additions	5,000		20	400
2013 COE Additions	5,000			200
Carrier Equipment	18,606			
ONUs	857,028	119,984	119,984	119,984
2007 ONU Adds	225,000	31,500	31,500	31,500
2008 ONU Adds	157,466	22,045	22,045	22,045
2009 ONU Additions	509,151	71,281	71,281	71,281
2010 ONU Additions	103,821	14,535	14,535	14,535
2011 ONU Additions	97,479	6,824	13,647	13,647
2012 ONU Additions	40,000		2,800	5,600
2013 ONU Additions	50,000			3,500
ONT				
2010 Additions	85,449	21,362	21,362	21,362
2011 Additions	4,374	547	1,094	1,094
2012 Additions	4,374		547	1,093
ONT Batteries				
2010 Additions	700,673	98,094	98,094	98,094
2011 Additions	97,011	6,791	13,581	13,581
2012 Additions	95,000		6,650	13,300
2013 Additions	25,000			1,750
Lighwave Equipment	59,051	0	0	0
DSL Equipment	560,236	78,433	78,433	78,433
2008 DSL Equipment Adds	13,899	1,946	1,946	1,946
2009 DSL Equipment	1,828	256	256	256
2010 DSL Equipment	9,195	1,287	1,287	1,287
Fiber	1,266,755	63,338	63,338	63,338
2007 Fiber Additions	25,000	1,250	1,250	1,250

**THIS INFORMATION IS TO BE TREATED AS CONFIDENTIAL.**

**Kalona Cooperative Telephone Company  
Network Service Plan**

	2008 Fiber Additions	162,421	8,121	8,121	8,121
	2009 Fiber Additions	1,222,930	61,146	61,146	61,146
	2010 Additions	845,232	42,262	42,262	42,262
	2011 Additions	1,813,496	45,337	90,675	90,675
	2012 Additions	50,000		1,250	2,500
	2013 Additions	750,000		18,750	37,500
Copper		1,611,831	104,769	72,532	72,532
	2007 Copper Additons	45,000	2,925	2,025	2,025
	2008 Copper Additions	98,986	6,434	4,454	4,454
	2009 Copper Additions	55,679	3,619	2,506	2,506
	2010 Copper Additions	11,722	762	527	527
	2011 Copper Additions	8,613	280	194	388
	2012 Cooper Additions	5,000		113	225
	2013 Copper Additions	5,000			113
Duct Work		1,363,028	34,076	34,076	34,076
	2007 Duct Additions	10,000	250	250	250
	2008 Duct Additions	102,726	2,568	2,568	2,568
	2009 Duct Additions	10,292	257	257	257
	2010 Duct Additions	14,227	356	356	356
	2011 Duct Additions	4,808	60	120	120
	2012 Duct Additions	5,000		63	125
<b>Total Depreication Costs</b>			<b>991,396</b>	<b>1,036,879</b>	<b>1,066,098</b>
					<b>0</b>

**THIS INFORMATION IS TO BE TREATED AS CONFIDENTIAL.**

# IAC 39.5 & 6

(Docket No. IAC-2011-3900)

## NON CONFIDENTIAL Proposed Reporting Forms

### For May 1, 2012

**The report must be filed electronically using the Board's electronic filing system (EFS).** You can access the EFS from the Board's website, or by going directly to the EFS site at <http://efs.iowa.gov>. To file the completed report using EFS, download the form to your computer, complete the form and save it on your computer. Have the person signing the electronic version of the affidavit use "/s/" and type his or her name. The notary can use either "/s/" or "/s/ and sealed" followed by the notary's typed name. Print and sign a paper copy of the affidavit and have the notary affix the seal to the paper copy. Keep the notarized paper copy of the affidavit in your records. Prepare a cover letter addressed to the Board's Executive Secretary which explains what the filing includes and file that letter as a separate document in your filing. Upload the electronic version of the form, affidavit, and cover letter into the EFS. For more detailed instructions about electronic filing, use the link to "How to File Electronically" on the EFS website, or contact the EFS Help Desk at (515) 281-5563 or by using the link to the Help Desk on the EFS site. Documents filed through EFS are automatically served upon the Office of Consumer Advocate (OCA), so you do not need to provide the OCA with a paper copy of the application.

CERTIFICATION OF KALONA COOPERATIVE TELEPHONE COMPANY

STATE OF IOWA

COUNTY OF Washington

I, Gary W Davis, General Manager, Kalona Cooperative Telephone Company, being of lawful age and duly sworn, depose and state:

Kalona Cooperative Telephone Company, 351214, will use the support Kalona Cooperative Telephone Company received pursuant to 47 CFR §§ 54.301, 54.305, or 54.307, or Part 36, Subpart F, of FCC regulations or successor regulations concerning high-cost universal service support, only for the provision, maintenance, and upgrading of facilities and services for which the support is intended. In addition, Kalona Cooperative Telephone Company certifies that it will comply with applicable service quality standards and consumer protection rules, certifies that it is able to maintain a minimum of two hours of backup power to ensure functionality without an external power source, certifies that it is offering a local usage plan comparable to that offered by the ILEC in the relevant service areas, and certifies that it acknowledges that the FCC may require it to provide equal access to long distance carriers in the event that no other eligible carrier is providing equal access within its ETC designated service area. As an eligible telecommunications carrier, Kalona Cooperative Telephone Company agrees to provide timely responses to Board requests for information related to the status of local voice service markets or facilities.

I further state that I am authorized by Kalona Cooperative Telephone Company to make this statement.

/s/ Gary Davis  
[authorized officer]

Subscribed and sworn to before me this 4<sup>th</sup> day of May, 2012

/s/ Diane TeBockhorst  
Notary Public



**Proposed ETC Certification Reporting Form  
Quality of Service Reporting due May 1, 2012  
Reporting Period January 1 - December 31, 2011**

USAC Study Area Code: 351214  
Date: 5/1/2012

Company Name: Kalona Cooperative Telephone Company Address: PO Box 1208, Kalona, IA 52247  
Contact Person: Casey Peck Telephone: 319-656-3668 Fax: 319-656-4484  
E-Mail: casey@kctc.net

**Local Usage – 199 IAC 39.5(1).** The amount of minutes of service provided each month, without any additional charge, as part of the ETC-eligible service. Each ETC shall include a description of its rate plans; a definition of the calling area associated with the plans; an explanation of bundling of local and long distance services; an explanation of free calls to government agencies or other entities; and an explanation of other issues related to the rates and terms of the plans. (Attach additional sheets as needed).

<b>Description of Rate Plans:</b> To add additional rows to the table, press the tab key when in the bottom right table cell.					
<b>Service Plan Name</b>	<b>Minutes of Service</b>	<b>Calling Area for service Plan</b>	<b>Services Included in Service Plan</b>	<b>Free calling Information Included in the Service Plan</b>	<b>Other Issues Related to the Rates and Terms of the Service Plan</b>
Local Service	Unlimited	Local including EAS	Telephone	Extended area service with other local ILEC companies	N/A
Limited Local Service	30 minutes per month then \$0.10 per minute	Local including EAS	Telephone	Extended area service with other local ILEC companies up to 30 minutes per month	N/A

**Notes or Explanations as Needed:**



**Proposed ETC Certification Reporting Form  
Quality of Service Reporting due May 1, 2012  
Reporting Period January 1 - December 31, 2011**

**Notes or Explanations as Needed:**



**Proposed ETC Certification Reporting Form  
Quality of Service Reporting due May 1, 2012  
Reporting Period January 1 - December 31, 2011**

**Access to Emergency Services – 199 IAC 39.5(2).** Provide a listing of each area in Iowa where the eligible carrier currently provides Phase I and Phase II E-911. To add additional rows to a table, press the tab key when in the bottom right table cell.

Phase I Areas:	
Community Name	County
Kalona	Washington

Phase II Areas:	
Community Name	County
Kalona	Washington



**Proposed ETC Certification Reporting Form  
Quality of Service Reporting due May 1, 2012  
Reporting Period January 1 - December 31, 2011**

**Answer Time - 199 IAC 39.5(3).** Identify the average wait time (in seconds) customers experience when calling your customer service center, regardless of the location from which the customer is calling.

Average wait time (in seconds): 3 seconds

**Retail Locations - 199 IAC 39.5(4).** Provide the number, location, hours of service, and telephone number for each carrier-owned location in Iowa, as well as the eligible carrier's Web address and toll-free customer service number.

Total number of Retail Locations in Iowa: 2

**Retail Location Information:** To add additional rows to a table, press the tab key when in the bottom right table cell.

Location: Community Name or City	Address of Facility	Hours of Service at the Retail Location	Internet Web Address for Contacting the Retail Location	Toll-free Customer Service Number-
Kalona	510 B Avenue	8 AM – 4:30 PM M-F	<a href="http://www.kctc.net">www.kctc.net</a>	319-656-3668
Kalona	213 1 <sup>st</sup> Street	8 AM – 8 PM M-f; 9 AM – 6PM Sat;	<a href="http://www.the-itech.com">www.the-itech.com</a>	319-656-1234

**Notes or Explanations as Needed:**



**Proposed ETC Certification Reporting Form  
Quality of Service Reporting due May 1, 2012  
Reporting Period January 1 - December 31, 2011**

**Unfilled Requests for Service - 199 IAC 39.5(6).** The number of requests for service from potential customers that were unfulfilled for over five days during the past year.

Number of Requests for Service for Potential Customers that were unfulfilled during the reporting Period: 0

(Please provide an explanation for each unfilled order along with wire center NXX or geographic area description for the reporting period. To add additional rows to a table, press the tab key when in the bottom right table cell.)

Requesting Consumer Surname:	NPA-NXX or geographic Location:	Explanation:
None		

**Complaints - 199 IAC 39.5(7).** The number of complaints per 1000 handsets or lines. ETCs serving fewer than 1000 handsets or lines shall report the actual number of complaints.

Number of Complaints per Thousand Handset or Lines: 0/1000

(If less than 1000 handsets/lines, Please provide information as number of complaints per number of handsets or lines. Complaints are defined as complaints from Iowa customers located within the carrier's Iowa ETC designated area and received by the carrier, regarding the provisioning of the required supported services outlined in Iowa Admin. Code Ch. 39.2(1), or complaints regarding unauthorized changes in service.)



**Proposed ETC Certification Reporting Form  
Quality of Service Reporting due May 1, 2012  
Reporting Period January 1 - December 31, 2011**

**Extensions of Network Improvement and Maintenance Plans - 199 IAC 39.5(8)** The ETC shall file a rolling one-year extension of its network improvement and maintenance plan.

       X

Carrier is **not** seeking or receiving high-cost universal service support (If this is checked the carrier does not need to furnish a network improvement and maintenance plan).

       Carrier is seeking or receives only Interstate Access Support or Interstate Common Line Support. (If this is checked the carrier does not need to furnish a network improvement and maintenance plan).